Hey,

Welcome to the Bluefin SUP Community! Your journey doesn’t end at the point of purchase - as a Bluefin crew member you’re entitled to many benefits including 5-year product warranty and lifetime support from our customer service team.

We hope you enjoy your product and choose to explore the full Bluefin SUP range. To get the best out of your product, please consult this manual before use. Additional resources can be found at www.bluefinsupboards.com

The Bluefin SUP Team

JOIN THE OWNER’S CLUB: For even more support, skills, tips and tricks, to share SUP stories, photos and videos of your adventures and more - please join the Bluefin SUP Paddle Board - Owners Club on Facebook. As a member of this ever-expanding online community you’ll have the full support of Bluefin crew members and board owners just like you!

facebook.com/groups/BluefinSUPCommunity
Unpack and unroll your Bluefin SUP on a smooth, clean, flat surface.

Connect the air tap on your pump to the inflation valve on your SUP. Firmly push the air tap inwards and twist clockwise to secure the connection (Figure 1).

Before you begin to pump, please consult the recommended PSI on the valve(s) of your SUP and inflate to the appropriate value. DO NOT over-inflate your SUP.

The PSI may not register on your pump until you reach at least 7 PSI - keep pumping!

Once the desired air pressure has been reached, please safely disconnect the air tap of your pump and secure the valve on your SUP.

WARNING: Please only use the pump provided or other recommended pumps. DO NOT use an air compressor as you will risk over-inflating the board and severely damaging your SUP beyond repair. Your warranty will be void in the event of damage via over-inflation.
FIN TYPE: Your SUP either has a **US Box Fin** or **Smart Lock Fin** System. Please check your fin type and follow the necessary instructions. **TIP:** Before you begin please ensure the fin box slot is clean and free of sand and grit.

**Smart Lock Fin System**

- Insert the fin into the fin box slot via the end gap (*Figure 1*).
- Firmly push the other end of the fin down and lock into place by pushing the end clasp back down (*Figure 2*).
Unscrew the plate from the screw (Figure 1) and place into the fin slot via the gap (Figure 2). **TIP:** Use the screw to slide the plate into place along the slot.

Insert the fin into the fin box slot via the central gap, slide the fin to the back and firmly push down the other end (Figure 3).

Line up the screw with the screw plate and tighten until fully secure (Figure 4).
SUP PADDLE: Your 3-Piece paddle easily connects together and is fully height adjustable. The ergonomic grip should be handled as illustrated (Figure 1). The logo on the blade should face away from you when paddling.

3-Piece Paddle (SUP Mode)

01 T-Bar (Adjustable Height)

02 Middle section

03 Blade (Logo facing away whilst paddling)

How High?
A hand’s breadth (approx 6") above your head.
KAYAK PADDLE: If your package came with a Kayak Conversion Kit (only available on select models), then the 3-Piece paddle easily converts into a kayak paddle using the extra blade. Simply swap the adjustable T-bar for the extra blade, pop into place and fasten the clasp. **TIP:** For kayak configuration, have both blades symmetrical and the logo on the blades facing towards you in order to grab more water whilst paddling.
For comfort, balance & performance, the kayak seat should be attached at the rear of the board, just behind the central carry handle.

Securely attach the top two straps to the forward-facing D-rings (Figure 1).

Securely attach the bottom two straps to the rear D-rings (Figure 2).

Tighten all straps so that the seat is both comfortable and firmly upright.

NB: The Kayak Conversion Kit is only included with select models.
Before deflating the board, please remove the large central fin and ensure it is clean and free of sand and debris. Hose down if necessary to prevent mildew build-up in storage. Do not use harsh chemicals for cleaning. Most dirt can be removed with mild soap and water.

Deflate each valve on the SUP by first removing the valve cap. Next, you can release some pressure by slightly pushing on the push-pin. TIP: Don't face directly over the valve when releasing the initial blast of air. To fully deflate the board, please push firmly on the push-pin and twist the knob in any direction to lock into place. Your board will now rapidly deflate.

To ensure full deflation, you can kneel & crawl, or sit over parts of the board to force the remaining air out. Once fully deflated, please re-attach the valve caps.

For compact storage your board should be as flat as possible. Once flattened, please roll and fold the board from the nose down (Figure 1).

Please pack and store the SUP in the backpack provided in a cool dry place and away from direct sunlight. TIP: For added protection from damp, use the polythene bag that your board was initially packed and sealed in.

Figure 1.
For your own safety please attach the coiled leash provided to your calf or ankle at all times. Secure one end to the D-ring at the rear of the board and securely attach the velcro strap to your calf or ankle.

Whilst paddling please consider appropriate clothing for the weather or climate. It is highly recommended to wear a buoyancy aid vest or other personal flotation device, and a wetsuit in cooler conditions.

Stay hydrated by packing a water bottle in your cargo area. You can secure a bag or cooler under the cargo bungees with ease.

Store your mobile phone in the waterproof case provided. Also, consider packing a whistle or flashlight in case of an emergency.

Your board can expand and over-inflate in very hot temperatures. Please check the air pressure and deflate your board as necessary.

Please pack and store the SUP in the backpack provided, in a cool dry place and away from direct sunlight.

You should clean and maintain your board after each use. Hose down if necessary to prevent mildew build-up in storage. Do not use harsh chemicals for cleaning. Most dirt can be removed with mild soap and water.

A repair kit is provided, with extra patches and a valve tightening tool. From time-to-time your valve may need tightening to prevent any air leaks. To tighten the valve first ensure that the board is fully deflated. Insert the tool into the valve and push upwards from the underside of the board to ensure that the valve is making firm contact with the thread. Next, turn the tool clockwise until the valve is fully tightened and secure.

Please ensure that no water gets inside of your SUP as this can severely damage the board. If water gets inside the valve, then please remove the valve using the tool provided. Drain any water and dry thoroughly before re-attaching the valve and inflating.
<table>
<thead>
<tr>
<th>Fault</th>
<th>Inspection</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>My pump isn’t working.</td>
<td>Check whether the hose is blocked or damaged in any way.</td>
<td>Remove any blockages from the hose, or replace if damaged.</td>
</tr>
<tr>
<td></td>
<td>The connection between the hose / Air Pump / inflation valve on your inflatable is not secure.</td>
<td>Pause the inflation, check all connections are secure and reinstall if necessary.</td>
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<tr>
<td></td>
<td>The PSI gauge isn’t working.</td>
<td>The PSI value won’t usually register until it reaches 7 PSI.</td>
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<tr>
<td>My board has a puncture / leak.</td>
<td>With the board inflated, apply dish-washing liquid to a cloth and coat the valve.</td>
<td>If bubbling occurs, your valve will most likely need tightening using the tool provided. Deflate your board, reach for the nut from underneath the board, insert the valve tightening tool and twist clockwise until fully tightened and secure.</td>
</tr>
<tr>
<td></td>
<td>With the board inflated, apply dish-washing liquid to a cloth and coat the deck and sides.</td>
<td>If bubbling occurs on the seams and deck-pad then you can easily repair a puncture with the patches provided and a strong adhesive glue. Apply glue to both the affected area on the board and the underside of the patch. Allow the glue to become tacky before applying the patch. TIP: You can heat the area with a hair-dryer to speed up the drying process.</td>
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<td>If the problem persists, please contact us. Additional resources may be found at <a href="http://www.bluefinsupboards.com/info-zone/maintenance-repair/">www.bluefinsupboards.com/info-zone/maintenance-repair/</a></td>
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<td>One or some of my D-rings has come unstuck or has fallen off.</td>
<td>Check whether you just need to glue the D-ring back on, or if you require a new one.</td>
<td>Use a strong adhesive glue to re-apply the D-ring, source a new D-ring from a supplier or contact us for a replacement.</td>
</tr>
<tr>
<td>There is a bump on the underside of my board.</td>
<td>A bump is clearly visible on the bottom of the board underneath the valve.</td>
<td>Don’t worry. This naturally occurs on every paddle board. Sometimes it is covered by a fin box or other detail, but is exposed on certain models. It occurs due to a gap in the drop-stitch to make space for the valve. It won’t affect the performance or quality of your SUP in any way.</td>
</tr>
<tr>
<td>My SUP won’t fit back into the backpack.</td>
<td>The board is a very tight-fit and doesn’t appear to fit back into the backpack.</td>
<td>Unfold the SUP and ensure that all of the air has been squeezed out. You can crawl on the board on your knees, or apply pressure by sitting on it to get the SUP as flat and deflated as possible. Roll the SUP up in approximately 1ft increments and re-pack. For some larger models, it may help to fold the sides inwards before rolling.</td>
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<td>The fin won’t fit into the fin box.</td>
<td>The fin box has warped and the fin won’t slot back in.</td>
<td>Heat up the plastic on the fin box with a hair-dryer, which should allow you to squeeze the fin back in. Leave the fin in the fin box for a few hours so that the mould resets.</td>
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<tr>
<td>I keep losing my fin. Why is it so heavy?</td>
<td>Check the fin-box for damage and reassess the fin attachment procedure for your particular fin system.</td>
<td>The weighted fin enhances handling and manoeuvrability, especially in more testing conditions. Please securely attach your fin system to prevent loss or damage.</td>
</tr>
<tr>
<td>Water or moisture has entered my SUP.</td>
<td>Immediate action is required.</td>
<td>Remove the valve from the board entirely using the valve tool provided. Pump air through the vacant hole repeatedly for 20 minutes. Once complete, lay the board flat in a cool, dry area with plenty of ventilation for at least 24 hours.</td>
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All purchases of our boards, from 1st September 2018, come with a 5 year manufacturer warranty to cover any manufacturing faults, starting from the date of delivery. Any purchases before this date will have a 1 year warranty starting from the date of delivery. To make a warranty claim, please email: support@bluefintrading.co.uk

For the first 6 months of the warranty, a prepaid returns label is provided by us for the return of any faulty goods. Sadly we cannot arrange collections. After this time, it would be the customer’s responsibility to cover the costs of the return postage, and we will cover the cost back to you; so effectively splitting the costs.

As soon as the item is back with us and has undergone routine checks, we’ll be able to take your case further and either exchange, repair or refund your item as agreed. Please note, it can take up to 28 days for a return to be processed once we have received your consignment. Refunds are only available in the first 60 days from the start of the warranty.

If you have simply changed your mind and wish to return your product, you have 60 days to do so but you must cover the postage back to us and return the item in an unused condition, with all items still in their original packaging.

Once the item has been received, we will perform a quality control check to ensure the item and its counterparts are in a new and unused condition, and only then will the refund be processed. Any goods found to be used will be returned to the buyer.
We cover any abnormal defects or manufacturing errors for the full 5 years and will ensure a professional repair is carried out. In the unlikely event we cannot repair, we will replace like for like and the warranty would not restart on the replacement. As much as we’d like to, we sadly cannot cover the following for a warranty claim:

- Boards purchased from non-authorised Bluefin retailers.
- Boards purchased in used condition or with any customer-initiated modifications to the board.
- Damage or defects caused by impact with any materials or objects (rocks, docks, other boards, etc).
- Damage or defects caused by use outside of its intended purpose.
- Damage or defects caused by normal wear and tear.
- Damage or defects caused by transport, loading, unloading, dropping, or out of water handling. Including marks left by over tightening transport straps.

- Damage or defects caused by heel dents also known as pressure dings.
- Damage or defects caused by inappropriate storage in temperatures over 90°F and under 32°F.
- Damage or de-lamination caused by overheating as a result of exposure to direct sunlight while not in use.
- Damage or defects caused by wave impact and/or impact with ocean/lake floor.
- Damage or defects caused by storage of the board in closed, damp conditions (e.g. a wet board bag).
- Damage to fin or fin box caused by impact.

Only the board itself is covered by our 5 year warranty. The accessories are covered by a 1 year warranty, subject to conditions. For full details, please visit: www.bluefinsupboards.com/info-zone/warranty/

William Vaughan
Chief Executive

Bluefin Trading Ltd, Wadsworth, Hebden Bridge, W. Yorks, UK, HX7 8TG
For even more support, skills, tips and tricks, to share SUP stories, photos and videos of your adventures and more - please join the Bluefin SUP Paddle Board Owners Club on Facebook. As a member of this ever-expanding online community you’ll have the full support of Bluefin crew members and board owners just like you!

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